

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow; Dennis L. Parker
 Assignee: Motive, Inc.
 Title: Self-Managing Software Agents With Introspection
 Serial No.: 09/542,274 Filed: April 4, 2000
 Examiner: Hoang Vu A. Nguyen Group Art Unit: 2122
 Docket No.: MTV0015US

Austin, Texas
 September 10, 2004

MAIL STOP AF
 COMMISSIONER FOR PATENTS
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RESPONSE TO FINAL OFFICE ACTION AND
REQUEST FOR RECONSIDERATION UNDER 37 C.F.R. § 1.116

Adjustment date: 10/21/04
 09/16/2004 WABDELRI 00000031 502306 09542274
 01 FC:1202 162.00 CR

Dear Sir:

This paper is responsive to the Final Office Action dated June 10, 2004, having a shortened statutory period expiring on September 10, 2004. This Request for Reconsideration is submitted pursuant to a telephonic conference between Examiner and Applicants' representative on August 10, 2004. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

No Amendments to the Drawings are presented in this paper.

Remarks begin on page 8 of this paper.

